



PATIENT FEEDBACK & COMPLAINTS

Your feedback is important because it helps us improve

We will:



Establish the full circumstances of your complaint



Make arrangements for you to discuss the problem with us



Identify what we could do to prevent the problem occurring again

You are able to:

- ✓ Give a compliment
- ✓ Give positive feedback
- ✓ Give negative feedback
- ✓ Make a complaint



PLEASE ASK FOR A COPY OF OUR COMPLAINT FORM FOR MORE INFORMATION AND LINKS TO OTHER ORGANISATIONS WHO CAN HELP YOU

If you wish to raise a concern, please speak to a member of our staff